

CHAPTER 1: General Conditions of sale over the internet

ARTICLE 1 – Scope of the sales website

These General Conditions of Sale apply without restriction or reservation to all sales made over the web site at www.resorthotel-larocheposay.fr, between the SAS La Roche Posay HOTELLERIE (The Seller), which has capital of €1 000 and its registered office at 4 Cours Pasteur, 86270 La Roche Posay, and which is entered in the Poitiers Business Register number 448 276 238, and its Client.

Our sales are subject to these conditions, which shall have the force of law between the parties. These conditions shall take precedence over all general conditions or particular stipulations from the buyer that are not expressly approved in writing by our company.

Placing an order automatically implies acceptance of the general conditions of sale.

These General Conditions of Sale are available at all times on the web site, and shall, where appropriate, take precedence over any other version or any other contradictory document.

The Seller reserves the right to modify these general conditions at any time and without notice, it being understood that those modifications shall not apply to orders previously accepted and confirmed by the Seller. These general conditions shall take effect from 8 December 2014.

The products presented on this web site are offered for sale exclusively within the EU.

ARTICLE 2 – Customer service

For information, if you have a query, or for advice, from 9:30 a.m. to 7:30 p.m.:

Hôtel Saint Roch

4 Cours Pasteur

86270 La Roche Posay

Tel.: 05.49.19.49.00

Fax: 05.49.19.49.40

E-mail: contact@la-roche-posay.info

ARTICLE 3 – Orders

Clients must choose their intended purchases on the web site. After a shopping basket has been confirmed, clients must enter their bank details. An order is deemed accepted by the Seller only after payment has been confirmed.

The contract is deemed confirmed only after the Seller confirms the order.

The Seller stipulates that its sales are only to physical persons of adult age making purchases for their personal needs and who have a physical residential address.

Accordingly, Clients commit themselves to having full legal capacity to bind themselves under these general conditions. Clients under the age of 18 are not entitled to use the services offered on this web site. The Seller shall not be liable for the use of this web site by a minor.

ARTICLE 4 – Rate

4.1 The rates that apply are those in force on the date of placing the order. Any reduction indicated on the reservation page will already have been applied to the price displayed.

Our prices include all taxes except the occupancy tax. Unless stated to the contrary, the Seller is liable for postage and packing costs.

4.2.1 Once the order has been paid for in full, the Seller shall draw up a receipt and send it to the Client by e-mail.

ARTICLE 5 – Data Protection and Freedoms

Pursuant to Law No. 78-17 of 6 January 1978, personal details that Clients are asked to provide are required to process their orders, and are for internal use by the Seller. Those details can be accessed and are subject to current legislation and regulations, under which clients have, at all times, the right of access, modification, and deletion, and are entitled to object to such details.

ARTICLE 6 – Disputes

All disputes that may arise from this contract in respect of its validity, interpretation, execution, and termination, as well as the consequences and sequelæ thereof, shall be submitted to the competent courts under civil law. The competent court shall be the court of the respondent's place of domicile.

ARTICLE 7 – Language of the Contract – Applicable Law

By express agreement between the parties, this contract is governed by French law.